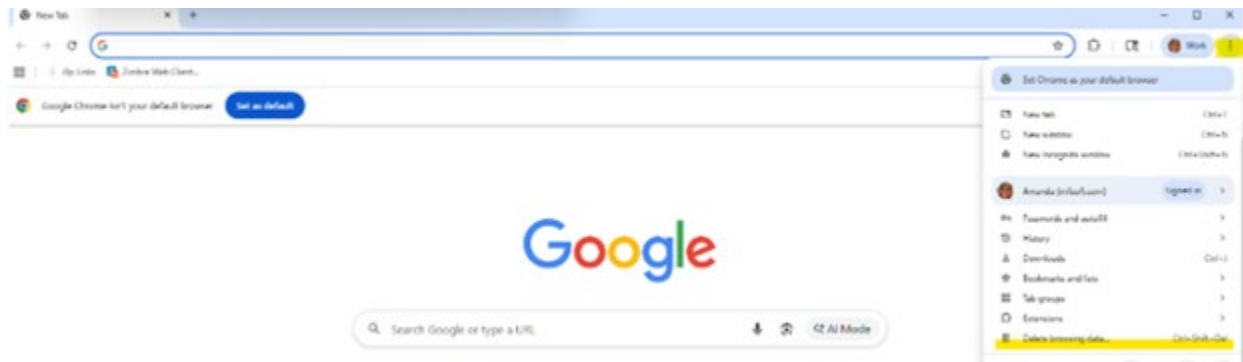
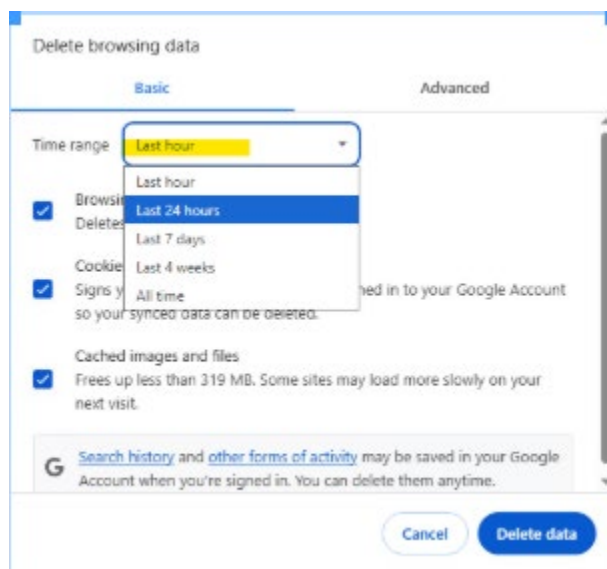


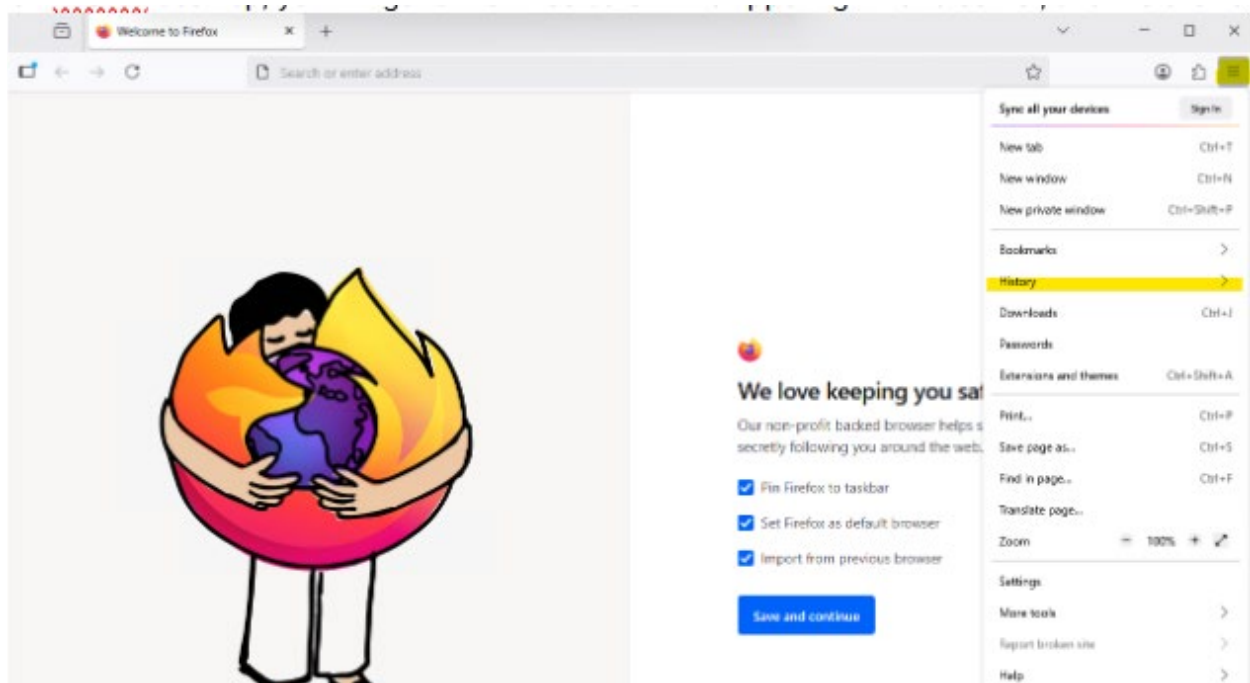
In Google on desktop, go to the three dots in the upper right-hand corner. Then click on delete browsing data.



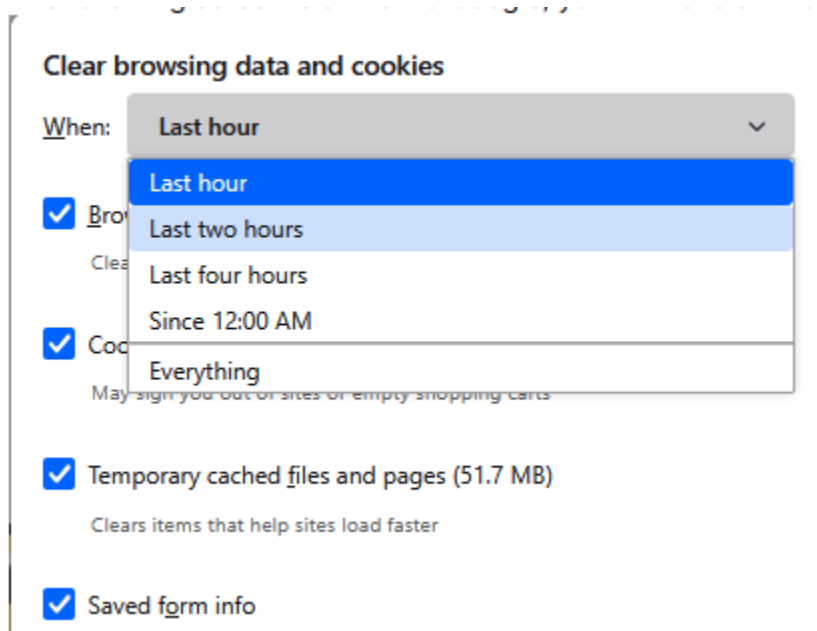
This next screen will pop up. Depending on how long ago the customer tried to access, may depend on what time range to pick. Google defaults to the last hour, but gives options for the last 24 hours, 7 days, 4 weeks, and all time. Once the customer has picked the correct time range, they can click on delete data.



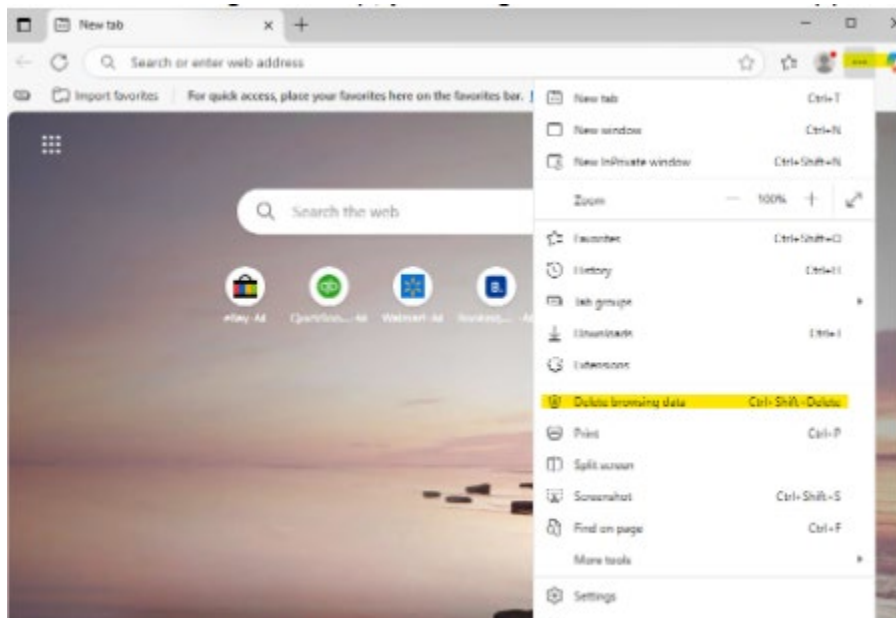
On FireFox desktop, you will go to the three bars in the upper right hand corner, and the click on history. This gives the customer the option to clear recent history.



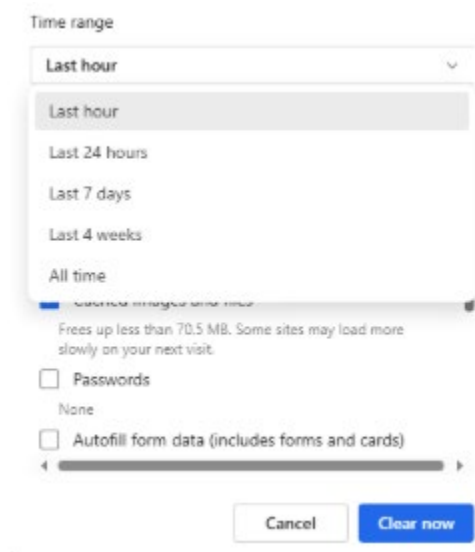
The following screen is similar to Google, you will have a time range to delete and then a clear button.



For Microsoft Edge desktop, you will go to the three dots in upper right hand corner, and then to delete browsing data.



On the next screen you will receive similar options as the other two. Select the time frame to delete and click on clear now.



For deleting browsing history for **Safari** (Apple products such as iPhone or iPad), you will do the following: Open the Settings app on your device. Scroll down and tap on the Safari app icon. Scroll to the bottom of the screen and tap Clear History and Website Data. Tap again to confirm.

For deleting browsing history on **Chrome on Apple device**, you will click on the three dots in the **bottom** right hand corner. Again you will see delete browsing data, and once you click on that the different time ranges, and a red button that says delete data.

For and **Android device using Chrome**, here are the instructions: Open the Chrome app, and tap on the three dots on the right side of the address bar. In that menu, tap on history, and then clear browsing data. Similar as to before you will have the time and data options, make the selections that apply, and then click on clear data.